HOUSING SOLUTIONS

Second Chance provides a range of **Tenancy Support Services** for families and individuals in crisis, who are Homeless or threatened with Homelessness, and offers them a real chance in life. Not only do we give the opportunity to obtain a tenancy, but also the ongoing support necessary to maintain a tenancy, ultimately enabling tenants to contribute to society by living an independent, purposeful life. In the long term, this could mean fewer welfare claimants and halt the revolving door of evictions through Sustained Tenancies and less Homelessness.





Worried about eviction? Property repairs? First time living alone? In financial trouble?

Our 1 to 1 housing advice & tenancy support includes:

- A home visit to assess your needs
- Family support

- <u>Crisis coun</u>selling
- Furniture grants

TENANCY ACCREDITATION

We train tenants about:

- Budgeting
- Maintaining their homes
- Reporting and monitoring repairs
- Deposits and ending a tenancy

OUR TEAM

- General manager
- Support workers
- Home help
- Maintenance team
- Admin staff





CASE STUDY: We helped one family that was referred to us by Social Services. They were in temporary accommodation, struggling with their finances and alcoholism. We provided them with housekeeping support, access to an alcohol recovery service and further training during home visits every week. A Credit Union account was set up to put money away for Christmas while they look for a more permanent home.

HOW TO ACCESS SUPPORT

Please email: **support@2ndchancemedway.org** with your name, address, phone number and also detail what issues you have been having and the background. *Someone will contact you and make an appointment.*

WHAT'S MORE

We also have our Community Supermarket all week, with the Pantry on a Thursday morning at the Community Hub

COMMUNITY CENTRE

Melville Court, Brompton Hill, Brompton, ME4 4XL 01634 771200 07587 776918

support@2ndchancemedway.org



Charity Registration No: 1166740 © Second Chance Medway – Support Charity

